

## **CENTURY 21 Camelot Realty, Inc.**

### **DO NOT CALL POLICY**

If a consumer requests a copy of our "Do Not Call" policy, we will send a copy via U.S. mail. Our "Do Not Call" policy is also posted on our website [www.c21camelotrealty.com](http://www.c21camelotrealty.com).

Consumers may request, by telephone or in writing, that our company stop calling them and place their name on a "Do Not Call" list. Although we may ask for your name, address and telephone number, we will accept your request even if you only provide your telephone number. You have a right to have calls stopped and to be put on our "Do Not Call" list even if you are still a customer.

When we receive your request, your telephone number is added to our "Do Not Call" list within 3 business days. In some cases it may take up to 15 business days for your telephone number to be removed from other company wide calling lists. Your request will stay on our list for at least 5 years. If you move, change your telephone number, or add an additional telephone number, you must provide us with the new telephone number in order for us to prevent calls to that number. We will not share the information you provide with anyone except affiliated companies or subsidiaries without your prior written permission.

All employees that engage in outbound telephone solicitation are trained in this policy and made aware of these procedures before they are allowed to place calls to consumers. Managers, supervisors, or trainers review the policy with these employees semi-annually.

If the consumer notifies us that they have received a telephone call from us after they have already requested to be placed on our "Do Not Call" list, we will apologize for the intrusion and have a manager or supervisor investigate. The manager or supervisor will also personally confirm that the telephone number is on the "Do Not Call" list. Upon request, we will mail the consumer a confirmation that their telephone number is on the list.

The Federal Trade Commission offers a free service to consumers that allow them to place their residential phone number on a National Do Not Call Registry. This service will reduce the number of telemarketing calls received. Consumers may add their residential phone number to the list either by calling 888-382-1222 or through the Internet at [www.donotcall.gov](http://www.donotcall.gov). It may take several weeks before you notice a reduction in calls.

The methods and procedures in this "Do Not Call" policy are reviewed by Management & the Broker annually.

Many "Do Not Call" regulations permit companies to contact their own customers even though your number(s) are on these other "Do Not Call" lists. Therefore, if you are a CENTURY 21 Camelot Realty, Inc. customer, you may be contacted by CENTURY 21 Camelot Realty, Inc. even though you are on other "Do Not Call" lists. If you do not want to be contacted by CENTURY 21 Camelot Realty, Inc. even though you are a customer, simply follow the steps above to be placed on CENTURY 21 Camelot Realty, Inc.'s "Do Not Call" list and your request will be honored.

Being on CENTURY 21 Camelot Realty, Inc.'s "Do Not Call" list means that you will not receive sales calls by anyone representing CENTURY 21 Camelot Realty, Inc. We may still contact you, however, for non-solicitation purposes.

Sincerely,  
Donna M. Linden  
Broker